**Sreenidhi Institute of Science & Technology**

**A12**

**(An Autonomous Institution**)

**Code No: 123MB09**

**MBA I - YEAR II - SEM, February, 2015 (Supplementary)**

**HUMAN RESOURCES MANAGEMENT**

**Time: 3 Hours Max. Marks: 60**

**Note: No additional answer sheets will be provided.**

**Part – A**

**Max. Marks: 10**

**Answer all the QUESTIONS**

1. What do you understand by Industrial Relations?

2. What are the sources of grievances?

3. What is the difference between training and development?

4. What is Induction training?

5. What is Stress Interview in the Selection process?

6. What is Placement?

7. What is Job Enlargement?

8. What is the difference between Recruitment and Selection?

9. What do you understand by Job Design?

10. What the managerial functions of HRM?

**Part – B**

**Max. Marks: 50**

**ANSWER ANY FIVE. ALL QUESTIONS CARRY EQUAL MARKS.**

1. a) Explain the scope of HRM

b) What are the challenges to HRM?

2. a) What is Job Analysis? What are its objectives?

b) What are the steps involved in Job Analysis process?

3. a) What are the objectives of Recruitment?

b) What are the various techniques of Recruitment?

1. a) What are the various training methods for training employees in an organization?

b) What are the various steps involved in conducting a training programme?

1. a) Explain any five methods of appraising an employee performance?

b) What are the problems encountered in the appraisal of an employee?

1. a) What are the objectives of compensation management?

b) What is factor comparison method of job evaluation?

1. a) What are the determinants of Quality of Work Life?

b) What are the steps involved in a grievance procedure?

**-- 00 -- 00 --**